

CARM FAQ'S:

What is CARM?



CBSA Assessment and Revenue Management (CARM) is a multi-year initiative that will transform the collection of duties and taxes for goods imported into Canada. Through CARM, the CBSA will modernize and streamline the process of importing commercial goods.

How is CARM being implemented?

CARM is being implemented in phases (called Releases) to provide sufficient time for importers to prepare and phase in new features for importers.

1 Release 1 - May 25, 2021

- Basic functions CARM client portal
- Open to importers, customs brokers and trade consultants (all other clients will gain access with Release 2)
- Ability to grant access to your portal account to third-party service providers (customs brokers, trade consultants)
- New online payment options (credit card payments, pre-authorized debit etc.)
- Tools to help classify goods and estimate duties and taxes
- Application Program Interface (API) to retrieve tariff data
- Ability to electronically request rulings and track their progress

2 Release 2 - October 2024

- Open to all trade community
- Business registration and program enrolment
- Electronic commercial accounting declarations with ability for corrections and adjustments (to replace current B3 customs coding and B2 Request for Adjustment forms)
- Changes to Release Prior to Payment requirements for bonds
- Harmonized billing cycles
- New offsetting options
- Electronic management for appeals and compliance actions

As an importer, what do I need to do before Release 2?

Register for the CARM client portal and delegate authority to your broker, and any trade consultants.

What impact does CARM Release 2 have for me?

Importers who do not register for CARM, provide Buckland with delegation of authority, and register for RPP after providing proof of bond will not have the same import experience they have today. Buckland will not be able to complete transactions on clients behalf without the delegation of authority. Clients not registered for RPP will need to pay tax and duty for release at the border.

Where do I go to register?

Visit this link to register

<https://ccp-pcc.cbsa-asfc.cloud-nuage.canada.ca/en/auth/login>

What delegation should I grant?

We recommend providing Buckland with Business Management access when accepting the delegation of authority, with all three visibility boxes checked.

I have multiple brokers, can I give authority to multiple brokers?

Yes, you can grant authority to multiple brokers.

Who at the company registers the company?

CBSA recommends having a minimum of 2 business account managers (BAMs) with access to your company's CARM Portal, but there is no limit to the number of employees who can be granted access. Buckland encourages you to have as many employees with access as needed to ensure no important notifications from CBSA about your import account get overlooked.

When must I be registered for the CARM portal?

You must be registered prior to Release 2, which is targeted to be implemented October 2024. Buckland recommends registering for CARM before the end of September 2024 to ensure clients are not negatively impacted if support is needed from Buckland or CBSA in the registration process

What is the impact of not registering for the CARM portal?

If you are not registered and ready for Release 2, you can expect potential impacts including major delays which can delay import activity into Canada until the registration is complete.

Where can I find more CARM resources?

Buckland CARM buckland.com/carm

CBSA CARM [CARM CBSA website](https://www.cbsa.gc.ca/carm)